

NOTE TO PARENTS/GUARDIANS

It is very important for children to know that they can call for help in an EMERGENCY. Learning about firefighters, police officers and paramedics will help your child feel more comfortable in a real EMERGENCY. Here are a few ways you can help them feel more comfortable.

1. Make sure your child knows his/her name, address and phone number.
2. Keep the Important Information and EMERGENCY sheet enclosed in this packet near the telephone.
3. Teach younger children how to dial 9-1-1 as soon as they are old enough and mature to do so. Practice on a phone that will NOT actually call 9-1-1 while practicing.
4. It is important to keep medical records or information on each individual in the household listing any medical conditions or allergies. This information will help the responding agencies to provide appropriate treatment for your child or anyone else.
5. Please make sure that any babysitter you use also understands what to do in an EMERGENCY.
6. Visit your local fire, police or sheriff's department, and ambulance service when an open house is held there. This will help your child recognize and understand what these people do for them in an EMERGENCY.
7. If you or your child accidentally dials 9-1-1, **DO NOT** hang up. Stay on the line and speak to the dispatcher so that help is not sent to you unnecessarily.