

IMPORTANT INFORMATION

WRITE THESE IMPORTANT NUMBERS IN THE SPACES BELOW AND POST THEM BY YOUR TELEPHONE!



This Address



The Phone Number You Are Calling From



Doctor or Healthcare Provider



Poison Control Center



Important Phone Number



Another Important Phone Number

Call 9-1-1

in an

EMERGENCY

1 STAY CALM...

Speak slowly and calm

2 WHAT IS THE ADDRESS OF THE EMERGENCY...

If you do not know, describe it the best you can.

3 WHAT IS THE PHONE NUMBER YOU ARE CALLING FROM...

If you do not know, look for the number on the phone.

4 WHAT IS THE PROBLEM, TELL ME EXACTLY WHAT HAPPENED...

5 TELL THE DISPATCHER YOUR NAME...

6 ANSWER ALL THE QUESTIONS...

Listen carefully to the dispatcher's directions and do exactly what the dispatcher tells you to do.

7 DO NOT HANG UP UNTIL THE DISPATCHER TELLS YOU IT IS OK.

8 IF YOU CALL 9-1-1 ACCIDENTALLY, DO NOT HANG UP UNTIL THE DISPATCHER SAYS IT IS OK.